

## QUALITY POLICY

### Commitment

CMW Geosciences (CMW) is committed to providing a high quality and efficient service to help our clients solve challenges and to manage their risk. Only by continually delivering our product using our quality management system will we achieve the goals and objectives of the company.

We provide our services consistently and reliably by working to documented procedures which are tailored to create a business focussing on our customer's needs. We require all staff to implement and apply these procedures to their work and to constantly look for new and innovative ways to improve and become more efficient. We are committed to continual improvement of these procedures in a controlled and systematic manner.

CMW aims to achieve the above by:

- Complying with legal and other requirements relevant to quality management.
- Maintaining, monitoring, reviewing, auditing and continually improving the CMW Quality Management System consistent with the requirements of AS/NZS ISO 9001:2015.
- Providing sufficient and suitable resources and establishing appropriate roles to implement and maintain the Quality Management System.
- Engaging suitably qualified, skilled, and experienced people to provide innovative, efficient and sustainable solutions.
- Educating and training our people in order to continually improve professional skills and awareness and knowledge of quality issues and practices.
- Identifying, reporting, investigating, and resolving all non-conformances and taking action to prevent recurrence.
- Establishing, reviewing, and communicating performance measures and taking action to improve outcomes.
- Monitoring and evaluating the quality performance of consultants, subcontractors and suppliers and implementing effective communication with them on quality and compliance issues.
- Understanding internal and external issues that are of concern to CMW and its interested parties in the context of the organisation.

### Responsibilities

All CMW personnel are accountable for following and implementing this policy in their area of responsibility and contributing wherever possible towards the improvement of the system.

Our Management Team are responsible for:

- The effectiveness of the system, its integration with CMW's processes and ensuring that appropriate objectives are established.
- Promoting the importance of the system and of conforming with it, use of the processes and risk-based thinking.
- The provision of resources to meet the quality commitment.
- Engaging with and supporting staff to contribute to the effectiveness of the system and ensuring that the system achieves the intended results.

- Involvement in the promotion, development, implementation and continuous improvement of quality policies and procedures.

## Review

This policy will be reviewed annually by the management team.

**Authorised by:** Phil Chapman, CMW Management Group Member

**Signature:**



**Date:** November 2024

**Policy Review Date:** November 2025